

## Annual College Police Survey 2025 Results

Per Napa Valley College (NVC) Police policy and to address requirements of the California Community College Chancellor's Office, the College Police conducted a survey in Fall 2025. The survey was administered online and managed by the NVC Office of Research, Planning & Institutional Research. The survey was distributed to NVC faculty, staff, and administrators via email and posted in the student newsletter. Responses were collected October 21 through December 2. Based on the responses collected via Qualtrics, 125 people accessed the survey and 119 people responded.

### Q2 - Have you had any interaction with the College Police on campus in the last year?

123 Responses

Field	Choice Count
Yes	100
No	23

114 Responses

Field	Student	Staff	Faculty	Administrator	Visitor
Yes	4	41	34	12	1
No	6	7	6	3	0

112 Responses

Field	African American/Black	Asian	Filipino	Latinx/Hispanic	Multiple Race/Other	Native American	Pacific Islander	White
Yes	3	3	8	15	9	0	1	54
No	2	1	0	4	2	1	0	15

## Annual College Police Survey 2025 Results

Q3 - In the last year, what type of interaction(s) did you have with the College Police? (Select all that apply.)

	97 Responses
Field	Choice Count
Emergency	10
Message Delivery	12
Battery Jump/Vehicle Lockout	7
Escort	1
Reporting	22
Assist a Citizen	15
Lost and Found	18
Interview	2
Investigation	6
Parking	20
Other	58

	92 Responses				
Field	Student	Staff	Faculty	Administrator	Visitor
Emergency	0	7	3	0	0
Message Delivery	0	8	2	1	0
Battery Jump/Vehicle Lockout	1	0	2	2	1
Escort	0	1	0	0	0
Reporting	0	9	7	5	0
Assist a Citizen	1	8	2	2	0
Lost and Found	0	10	5	2	0
Interview	0	2	0	0	0
Investigation	0	2	4	0	0
Parking	2	10	2	4	0
Other	2	19	24	10	0

## Annual College Police Survey 2025 Results

Q3 - In the last year, what type of interaction(s) did you have with the College Police? (Select all that apply.)

90 Responses									
Field	African American/Black	Asian	Filipino	Latinx/Hispanic	Multiple Race/Other	Native American	Pacific Islander	White	
Emergency	0	0	1	1	2	0	0	6	
Message Delivery	0	0	2	2	2	0	0	6	
Battery Jump/Vehicle Lockout	1	0	0	1	0	0	0	4	
Escort	0	0	1	0	0	0	0	0	
Reporting	1	0	0	3	3	0	0	14	
Assist a Citizen	0	0	1	1	3	0	0	6	
Lost and Found	1	1	0	1	3	0	1	10	
Interview	0	0	1	0	1	0	0	0	
Investigation	0	0	0	1	1	0	0	4	
Parking	0	0	1	4	2	0	0	11	
Other	2	2	7	7	3	0	1	35	





# Annual College Police Survey 2025 Results

## Q6 - How safe do you feel on campus?

118 Responses

Field	Choice Count
Extremely safe	27
Very safe	56
Safe	21
Somewhat safe	3
Not safe	11

115 Responses

Field	Student	Staff	Faculty	Administrator	Visitor
Extremely safe	2	9	12	4	0
Very safe	6	23	16	8	0
Safe	0	10	8	2	1
Somewhat safe	0	2	1	0	0
Not safe	2	4	3	2	0

113 Responses

Field	African American/Black	Asian	Filipino	Latinx/Hispanic	Multiple Race/Other	Native American	Pacific Islander	White
Extremely safe	2	0	1	1	2	0	1	19
Very safe	2	2	2	9	4	0	0	36
Safe	0	1	4	6	1	0	0	10
Somewhat safe	0	0	0	1	1	0	0	0
Not safe	1	2	2	2	3	2	0	5

## Q6a - Please tell us why you checked "Not safe"

Please tell us why you checked "Not safe"

Too many school shootings to leave all the doors to buildings unlocked all day and night. Get some kind of card entry system already!!!

I am a queer queer and there is not much the college is willing do to keep me safe from students. not that unsafe interactions with students happen often, but when they do they not really handled per se

Called Campus police for an emergency situation. I was questioned several minutes on the phone by the receptionist about 10 min later campus police showed up. 3 other people called after I had called, but it felt like they did not respond fast enough. Anything can happen in 10 minutes.

Never see cops witnessed several issues from crack pipes to constant break in's around campus chiller plant was broken into six times before anything was done most times the police are very dismissive of real problems and live in the Campus police building I'm happy [REDACTED] and [REDACTED] are GONE [REDACTED] showed he was caring a pistol in his pocket! I'm sure this will be laughed at an not seen as a what we can do better comment also as the saying goes bad cops make bad cops so I'm sure the department won't change go ahead have a laugh but one day you'll see as a department this is a real problem on our campus

# Annual College Police Survey 2025 Results

## Q7 - How likely are you to call the College Police to seek help?

115 Responses

Field	Choice Count
Extremely likely	64
Very likely	21
Likely	16
Somewhat likely	8
Not likely	6

115 Responses

Field	Student	Staff	Faculty	Administrator	Visitor
Extremely likely	0	28	26	10	0
Very likely	2	11	4	3	1
Likely	5	5	5	1	0
Somewhat likely	2	3	1	2	0
Not likely	1	1	4	0	0

113 Responses

Field	African American/Black	Asian	Filipino	Latinx/Hispanic	Multiple Race/Other	Native American	Pacific Islander	White
Extremely likely	2	2	4	9	3	0	1	43
Very likely	2	1	2	4	1	0	0	11
Likely	1	1	1	5	4	1	0	7
Somewhat likely	0	1	2	1	2	1	0	4
Not likely	0	0	0	0	1	0	0	5

Q11 - If there is anything else about your experience(s) with the College Police that you'd like to share, please do so in the space provided below.

If there is anything else about your experience(s) with the College Police that you'd like to share, please do so in the space provided below.

Our PD includes some outstanding individuals. Chief is dedicated to community policing, and it shows. I have seen some great de-escalation work, and the response is always prompt and professional.

Thank you for all you do!!!

Our police force is simply the best. Of what I have witnessed, they treat everyone with complete respect and empathy. They go out of their way to make everyone feel comfortable and safe.

Always find the College Police as helpful, courteous and professional....

I appreciate the information and training received through Chief Wade. I work with students who are required to follow state and county regulations, and that can sometimes bring up frustrations from students. The training is helpful reminder that there is support if needed.

I feel safe most of the time on campus during the day. I don't feel as safe in the evening because our campus is not well lit.

None

Friendly and helpful

In my interactions, members of the NVC Police force are ALWAYS courteous and helpful.

The campus police officers are kind, helpful, and their presence on campus always lends a feeling of safety and calm.

Call time has always been on point. When you call them for any issues the response time is quick.

As it is getting darker sooner, better lighting in the parking lot early evening.

I would feel more safe as a staff member if there were annual safety trainings regarding crisis response.

drtyuy7y8ifukyfykyftyfukhfmghvghv b

thank you all!

I have been a student here, a faculty member for over 20 years and I am now retired. The police have been wonderful over there years. They have given me escorts, battery jumps, let me into my office when I locked my keys inside. But most importantly, they have been so incredibly supportive and genuinely helpful. You are all the best!

## Annual College Police Survey 2025 Results

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Thank you for your service!

All the officers are extremely friendly and professional in all my interactions with them.

you are all wonderful!!!! THANK YOU!

I am SUPER grateful for our Campus Police. They are the most professional, caring team that I've ever worked with on a college campus. And I've worked on 5 different campuses between the East Coast and West Coast.

Your Awesome!!

It would be nice to have a working phone across campus like we used to that connects to campus police. If there is an emergency on campus and the person doesn't have a smartphone or battery died, they may not know where to go to for help. I know where campus police office is but others may not know the campus as well as I do being that I work here. This happened to me when I accidentally left my phone in the office when I was leaving work around sunset (it can get dark) and don't have a building key. I took a chance in walking over to the campus police building hoping someone was physically there and not patrolling.

They are all fabulous!

Very happy to have the coded doors to PE Locker Rooms.

Campus police was called for me in an emergency situation. The response was fast at the time, but i felt like i was not protected. Student was upset and threw a chair aming towards me. I moved fast so I didnt get hit. I explained to the officer what had happened. But unfortunately I was told there was nothing that they can do about it because he did not hurt me. I asked so in order for campus police to do something about a situation like this, I have to get hurt? He said unfortunately yes! At the moment I didn't really know how I felt about that answered that I just stood there and said wow. Thanks. Up to this day i still don't know how to feel. But I know I do not feel safe at times and I do not feel like we have any type of protection from campus police.

I find out Police to be extremely polite, helpful, insightful, and protective. They make the college a safe space and engender a sense of well being for us all on the campus. I love my Police Department!

Overall, I feel safe on campus during the day, but the campus is too dark at night especially in certain areas and I do often feel unsafe when it's darker. There needs to be more lighting on campus.

I appreciate the Officers and the CSO's.

Students who were in class on the day of the emergency drill felt that the drill was not well-organized. They did not have a clear sense that it was happening (perhaps the flyers weren't sufficient). But, one concern I have is that if there were a real emergency, my phone is silenced and on "do not disturb." I would not receive this notice, and perhaps students wouldn't either. It seems we need some sort of intercom system to make campus-wide announcements in the event of an emergency.

It would be nice to see them do foot rounds within the buildings, especially during the evening times when not as many people are around.

## Annual College Police Survey 2025 Results

Calling the police line they are always willing to help even in non-emergency situations. Having them is a great benefit to the school and community.

I appreciate their visibility around campus, especially at night or when the campus is not highly populated. I always feel like they are keeping an eye out for all of us, in a good way!

Don't charge parking fees on special event days. Need to have signage for parking requirements in multiple languages. Spanish, etc, etc.

Because I am a Senior Citizen, I am cautious, but I do feel safe on campus du to the fine Police staff here.

Good interactions with college police overall.

It seems that just as we get to know a good officer, they leave. I wish we could offer our officers more incentive to stick around - to commit to serving our community for longer than a year or two.

Excellent training in quick response and good customer service.

Patrol during the evening classes seems pretty limited, but I understand that does not necessarily mean there is a lack of presence.

The only interactions I have had with college police that were less than positive had to do with unlocking a building at the time of a scheduled event. The officer was rather impolite in his interactions with me and with others.

The College Police are very helpful and kind.

I appreciate the courtesy and professionalism displayed.

My experience with Campus PD has always been positive. They are friendly and professional.

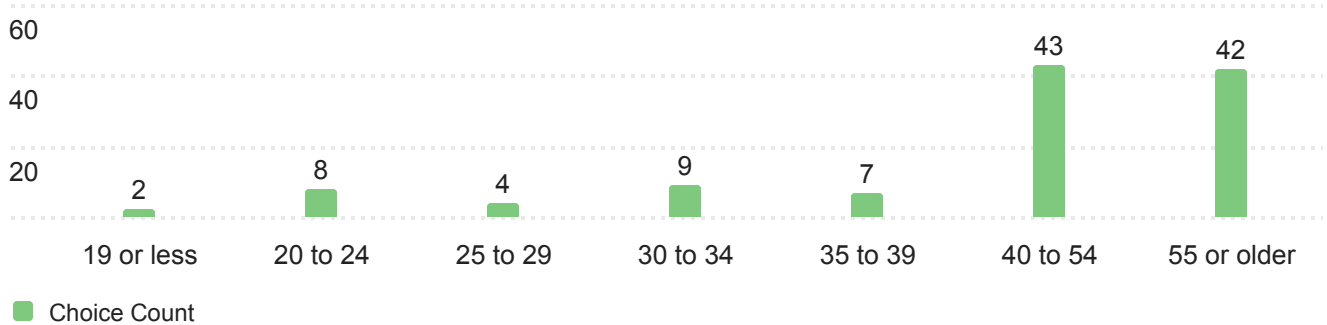
I reported to the chief about an employee returning drunk on campus doing cocaine in our break room and it went ignored

I don't feel very safe on campus because of the lack of lighting around the 800 building and 900 building in the evening when I walk out of work.

The Napa Valley College Police is a very helpful asset on campus. From providing escorts, unlocking vehicles, and other services, they provide a facilitative role in seeing to the safety and security of all people on campus.

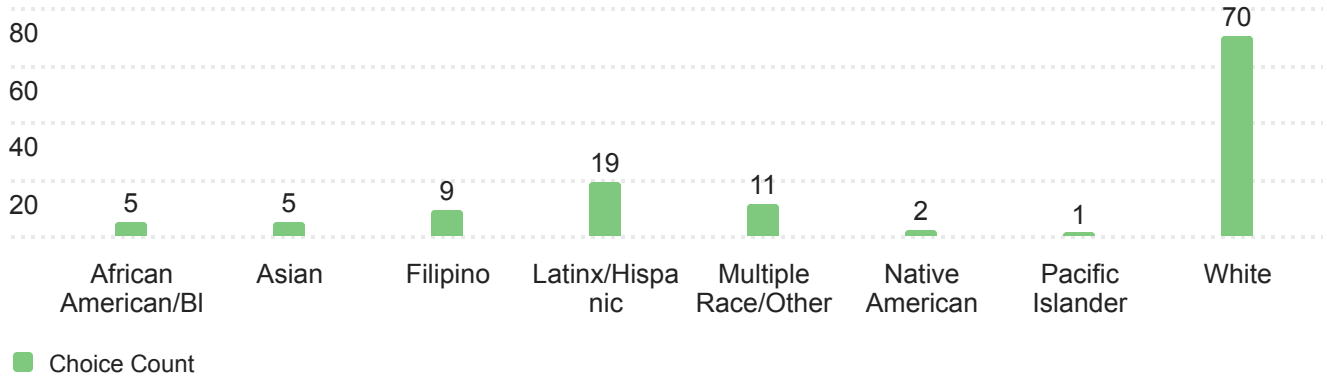
Q8 - What is your current age?

115 Responses



Q9 - What is your race/ethnicity? (Select all that apply.)

113 Responses



Q10 - What is your role at NVC? (Select the option that most closely reflects your current role.)

115 Responses

