HealthStream Online Clinical Orientation Program

Self-registration

Student Instructions

HealthStream’s online programs are designed to educate healthcare professionals and health occupations student, and to enhance safety, competency, and outcomes in healthcare organizations through the required regulatory training and accredited continuing education. You will need to complete HealthStream modules listed below prior to entering the clinical portion annually for your health occupations program. Each HealthStream module costs $3.50 (subject to change), and you use a debit/credit card to pay for each module separately on HealthStream’s secure website.

This online orientation program will need to be completed once each school year. Failure to complete the required modules with a passing grade of 90% will preclude the participation in clinical experiences.

Before logging in and completing the modules:

• Your computer must have internet access, preferably high-speed (as opposed to dial-up) and your computer must have printing capability. Access the Internet using Microsoft’s Internet Explorer browser.

• HealthStream is optimized for computers running Windows operating systems. If you have a newer MAC with the intel chip and Microsoft Windows Application, or an older MAC with Virtual PC, you may be able to access HealthStream.

• First, check your computer compatibility by clicking www.healthstream.com/browsercheck If your computer does not meet the recommended requirements, correct the problem or use another computer that is compatible to complete the required modules. If you select a module and get a blank window in the upper left hand side, this likely means that you need to disable your pop-up blocked.

First time log in Instructions

• Access the HealthStream by clicking www.healthstream.com/hlc/canursing

• To log in as a student, click the First time students click here.
• On the following screen, select your school from the drop-down list of participating institutions
• Enter all the required information, indicated by asterisks, on the following screen, then click the Submit button at the bottom of the page.

Guidelines for selecting User name and password
• Select a user name and password that you can remember

• Your password is case sensitive and must contain 4-10 characters (letters and/numbers)

• Select a password which is different than your user ID

• A password reminder is not required, but please create one in case you forget your password later in the year or in following years

• Remember your user ID and password. Neither your HealthStream Administrators, the college or the HealthStream Customer Support can retrieve forgotten passwords.

• Now that you are logged in on the HealthStream site, you will be in the “My learning” tab.

Enrolling in and Purchasing modules:

• Select the Catalog tab toward the top of the page. Click Search without typing anything in the Search box

• The HealthStream modules you will be required to complete annually will be listed in the Search Results

• Enroll in any module

• click on the name of the module you wish to enroll in

• On the next page, click Enroll in this Course

• On the following page, enter the required information to purchase the module and click Continue (the card verification is the three digit number shown after your card number on the back of your card.” Pay Pal requires Visa, Master card or American Express. The credit card billing address on the card will be verified. The address you enter to pay for the course, must be the SAME address on the credit card.

• If Pay Pal is uploading a file, they sometimes are off line. If this happens the credit will not process or go through the system. Just wait and try later.

• When you have purchased a module, you will be taken back to the module’s Course Details page, where you can launch the course by clicking on the underlined (hyperlink) Learning Activity

• You do not have to take and complete modules in a sequence or immediately after enrolling in one. You may elect to enroll in and purchase the modules and launch any of your purchased modules afterwards. Each module will appear under Elective Learning on the My Learning tab, even if you log out and log back in, until you have completed the module. If you exit a module by clicking on Exit in the lower right hand corner instead of the X in the right hand corner, the next time you launch the module
you can resume the module at the point where you exited (bookmarked). If your courses do not appear in the elective learning on the My learning tab, you can find the courses using the alphabetical

Returning log in instructions

- Access our dedicated HealthStream site at www.healthstream.com/hlc/canursing
- Enter your user ID and password. Do not create a new profile.
- When you are logged into HealthStream, any module you have enrolled in, but not have yet completed, will be listed on the My Learning tab under Elective Learning. Click on any module to launch it.

Module review, transcripts, and certificates

Completed modules can be reviewed, and your HealthStream transcript and module completion certificates can be printed from My Transcript tab. The post-test will be activated once you have reviewed all content for each module. Transcripts/certificates can be printed in black & white or greyscale by adjusting your print options. You may need to submit a copy of these certificates to your clinical instructor or the clinical facility.

Rapid Regulatory Compliance: Clinical I:

Compliance (HIPAA); Ethics; Sexual Harassment; Patient Rights; Informed Consent; Advanced Directives; Emergency Medical Treatment and Labor Act (EMTALA); Grievances; Developmental Appropriate Care; Cultural Competence; Restraint/Seclusion; Patient Abuse/Assault/Neglect

Rapid Regulatory Compliance: Clinical II:

General/Fire/Electric/Back/Radiation/Magnetic Resonance Imaging, Safety; Ergonomics; Lift/Transport; Slips/Trips/Falls; Latex Allergy; Hazardous Communication; Workplace Violence; Emergency Prep; Infection Control; Hospital Acquired Infections; Hand Hygiene; Bloodborne; Standard Precautions; Airborne/Contact/Droplet Precautions, Personal Protective Equipment

Hazardous Communication

Hazardous material, potential for exposure, signs of over exposure, guarding against exposure

Workplace Violence

Preventing and handling workplace violence.