



## **BUSI 251 - Marketing Course Outline**

**Approval Date:** 03/11/2021

**Effective Date:** 08/13/2021

### **SECTION A**

**Unique ID Number** CCC000126291

**Discipline(s)** Business

**Division** Career Education and Workforce Development

**Subject Area** Business

**Subject Code** BUSI

**Course Number** 251

**Course Title** Marketing

**TOP Code/SAM Code** 0509.00\* - Marketing and Distribution\* / C - Occupational

**Rationale for adding this course to the curriculum** Updating the COR to include digital marketing.

**Units** 3

**Cross List** N/A

**Typical Course Weeks** 18

**Total Instructional Hours**

#### **Contact Hours**

**Lecture** 54.00

**Lab** 0.00

**Activity** 0.00

**Work Experience** 0.00

**Outside of Class Hours** 108.00

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**Total Contact Hours** 54

**Total Student Hours** 162

**Open Entry/Open Exit** No

**Maximum Enrollment** 40

**Grading Option** Letter Grade or P/NP

**Distance Education Mode of Instruction** On-Campus  
Hybrid  
Entirely Online  
Online with Proctored Exams

### **SECTION B**

**General Education Information:**

### **SECTION C**

**Course Description**

**Repeatability** May be repeated 0 times

**Catalog Description** In this course, you will learn the fundamentals of digital marketing to help your business or career. The course is packed full of practical exercises and real-world examples to help you turn knowledge into action.

**Schedule Description**

## SECTION D

### Condition on Enrollment

1a. **Prerequisite(s):** *None*

1b. **Corequisite(s):** *None*

1c. **Recommended:** *None*

1d. **Limitation on Enrollment:** *None*

## SECTION E

### Course Outline Information

#### 1. Student Learning Outcomes:

- A. Analyze and solve business problems using a variety of methods.
- B. Apply knowledge of marketing techniques and business theory.

#### 2. Course Objectives: Upon completion of this course, the student will be able to:

- A. Learn how to collect and analyze user data and turn it into actionable insight
- B. Learn how to define and track clear goals, segment audiences, and analyze data to help improve your online marketing efforts.
- C. Learn how to grow brand awareness and get more conversions by creating and distributing high-value content to potential customers.
- D. Learn the best way to get noticed online by identifying the right audiences, ad networks, and strategies for your display ads.
- E. Understand the strategies and tools you need to build an online store, sell effectively online and optimize the user experience.
- F. Master the basics of email marketing, including how to track responses, create simple landing pages and use A/B testing.
- G. Learn the importance of reaching and engaging potential customers nearby, using local directories, mobile marketing and by building a local search presence.
- H. Learn the differences between mobile sites and apps and develop the most effective mobile SEO and advertising strategies.
- I. Learn about the different research tools available, plus how to choose keywords and optimize campaigns for a better return.
- J. Understand the differences between organic and paid search, learn how to develop the most effective SEO plan, and optimize web pages so that users can find content easier.
- K. Find out how to identify the right social network sites, create great content users will love, and measure your success.
- L. Discover how to integrate video into an online strategy, create video ads on a budget, and make sure they're seen by the right people.
- M. Identify the right digital channels that will help you achieve your business goals and create better online user experiences.
- N.

#### 3. Course Content

- A. Marketing's Role in the Global Economy
- B. Marketing's Role within the Firm or Nonprofit Organization
- C. Focusing Marketing Strategy with Segmentation and Positioning

- D. Evaluating Opportunities in the Changing Marketing Environment
- E. Final Consumers and Their Buying Behavior
- F. Business and Organizational Customers and Their Buying Behavior
- G. Improving Decisions with Marketing Information
- H. Elements of Product Planning for Goods and Services
- I. Product Management and New-Product Development
- J. Place and Development of Channel Systems
- K. Distribution, Customer Service and Logistics
- L. Retailers, Wholesalers, and Their Strategy Planning
- M. Promotion--Introduction to Integrated Marketing Communications
- N. Personal Selling
- O. Advertising and Sales Promotion
- P. Pricing Objectives and Policies
- Q. Price Setting in the Business World
- R. Developing Innovative Marketing Plans: Appraisal and Challenges
- S.

#### 4. Methods of Instruction:

**Activity:** Group Work on marketing plans

**Discussion:** Online Discussions

**Lecture:** PowerPoint Presentations, Videos

**Projects:** Marketing Plan

**Visiting Lecturers:** Digital marketer guest lectures

**Explain how the online adaptation of the methods of instruction aligns with the course**

**outcomes:** BUSI 251 requires computer skills to perform the SLO: 251 Analyze and solve business problems using a variety of methods

**5. Methods of Evaluation:** Describe the general types of evaluations for this course and provide at least two, specific examples.

#### Typical classroom assessment techniques

Quizzes -- Weekly

Research Projects -- Final Marketing Plan

Oral Presentation -- Group/Individual Presentations

Group Projects -- Team Marketing Plan

Class Work -- Case Studies

Home Work -- Online Quizzes, Review Questions, Case Studies, Videos

Final Exam -- Multiple Choice

Mid Term -- Multiple Choice

Letter Grade or P/NP

**6. Assignments:** State the general types of assignments for this course under the following categories and provide at least two specific examples for each section.

A. Reading Assignments

-Reading of chapters, review questions, and case problems

B. Writing Assignments

-Writing review questions, case analyses, and marketing plan components.

-Writing answers to case problems, midterm, and final exam essay questions.

C. Other Assignments

-Completion of a marketing plan prepared in PowerPoint to address the 4 P's of Marketing (Product, Place, Price, and Promotion)

#### 7. Required Materials

**A. EXAMPLES of typical college-level textbooks (for degree-applicable courses) or other print materials.**

Book #1:

Author: Armstrong, G., P. Kotler  
Title: Marketing: An Introduction  
Publisher: Prentice-Hall  
Date of Publication: 2017  
Edition: 13

Book #2:

Author: Lamb, Charles W. | Joe F. Hair | Carl McDaniel  
Title: MKTG  
Publisher: Cengage  
Date of Publication: 2021  
Edition: 13

**B. Other required materials/supplies.**