Communication Crossword

Across
2. Information sent or expressed by the sender in the communication process.
3. _______is golden.
5. "Why" questions can seem accusatory and are considered ________ to communication.
9. The nursing interview must be _____and goal oriented.
10. Influencing factor towards effective communication.
14. Means by which people interact.
16. Sit squarely, Open posture, Lean towards, Establish eye contact, Respect the personal space.
17. Factor that motivates a person to communicate with another individual.
18. What I feel AS you.
19. _______ is a cyclical part of the process of communication that regulates and modifies the content of the messages.
20. This can elicit both positive and negative reactions.

Down
1. Just one of the many roles of a nurse.
4. Means of conveying and receiving messages through visual, auditory, and tactile senses.
6. A concise review of key aspects of an interaction.
7. The nurse restates an unclear or ambiguous message, to ensure accurate understanding.
8. _______ recording-a way to evaluate effectiveness of our own communication.
11. Nursing documentation must be comprehensive yet ________.
12. Ability or tendency to function independently.
13. Communication using expressions, gestures, body posture, and positioning rather than words.
15. When communicating with_______talk softly, use firm gentle physical contact.

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